

SAFETY & HYGIENE

We are taking the following measures to make sure the items you order online are transported and handled safely and hygienically.

FOR OUR WAREHOUSE

- We temperature-test warehouse staff every 4 hours of their shift

FOR DRIVERS DELIVERING ONLINE ORDERS

- Drivers and delivery partners have their own hand sanitiser and disinfectant wipes
- When transporting your goods, drivers and delivery partners wear a cloth face mask that covers the nose and mouth
- They maintain a 1.5 metre distance from customers when delivering items
- When delivering items to your home, drivers may not enter if you, or any nearby residents, are not wearing a cloth face mask or similar item that covers the nose and mouth

FOR CLICK & COLLECT STAFF

- Our Click & Collect staff waiting for you when you collect your items from our stores wear masks, sanitise their hands and are temperature checked every 4 hours, for their safety and yours.

FOR CUSTOMERS RECEIVING ONLINE ORDERS

- When you receive your items, please make sure you are wearing a cloth face mask or similar item that covers the nose and mouth.
- Please disinfect the packaging on the items you receive.

Thank you for co-operating, as we work together to keep each other safe.